IT MISSION STATEMENT:
DELIVER, LEAD, AND INNOVATE

The Division of Information Technology is responsible for technology delivery, leadership, and innovation to achieve Lehman’s strategic vision of transforming lives and communities.

We deliver by being accountable for the reliable, service-oriented, and transparent management of computing, data, network, telecommunications, help desk, multimedia, and web resources that are responsive to the needs of the College.

We lead by implementing contemporary technologies that enhance the quality of teaching, learning, research, and work experiences, adding measurable value for the students, faculty, staff, alumni, and communities we serve.

We innovate by advancing a forward-thinking, seamless, and collaborative technology environment that increases efficiency and ensures the highest quality education.

ABOUT US

The Division of Information Technology provides access to computing, multimedia, and related services in support of the College’s instructional, research, and administrative activities.

The Academic IT Center is a place for the entire College community. Our primary goal is to assist students in becoming more efficient and effective learners; we are open to all who wish to improve their academic IT skills and ability to learn. The IT Center also has a faculty lab space. The IT Center is located on the first floor of Carman Hall in Room 108, and its telephone number is 718-960-1111.

For more information about the Information Technology Resources Division please visit our website http://www.lehman.edu/it.
LEHMAN COLLEGE TECH TEAM

In its first year, the Tech Team (a Student Tech Fee-funded project) has established a cadre of computer-savvy students to serve College divisions in a variety of technology and training support roles for up to twenty hours per week as paid interns.

The goal of the Tech Team program is to provide Lehman students with practical, hands-on IT-related training and experience while assisting College divisions with technical support needs. Students work in a variety of functions, applying their technical and professional skills in the areas of student and faculty support, training, and other IT tasks.

This program is designed to enhance academic as well as career growth and development. The IT Department and College schools and divisions will work with Tech Team members and others to hold workshops and events for development and mentorship purposes. The first workshop was a panel discussion on Women in Technology.

The Multimedia Center at Lehman College

The Multimedia Center is a great new, leading-edge resource for students and faculty. It is located in Carman Hall and includes:

- Student newsroom for Multimedia Journalism students
- Production studio with audio and video control rooms
- Video editing and audio sweetening suites
- Media conversion lab

The editing production facilities include:

- Final Cut Pro/Pro Tools editing facility
- Three medium editing suites
- Four large editing suites with director viewing tables
- All suites are equipped with Adobe CS5
- One large Audio Sweetening Room equipped with Final Cut Pro, Pro Tools HD, and a Digidesign C24 Control Surface

Music room:

- Nine music student stations
- Midi keyboard controllers
- Pro tools, Digital Performer, Logic, and more
I felt very welcome upon my arrival in the Leonard Lief Library this past January to start my first day of work.

Within the first couple of minutes, different students as well as staff members required my assistance with their computer and printing needs. I listened intuitively to each individual issue; some were simple issues, while others were more complex, such as computer virus infections. I also informed users about various websites and links that should not be opened if the source is not known.

The overall experience of working within the Library was very exciting. The issues can’t always be addressed easily. Luckily, my supervisor, Raymond Diaz, is always willing to assist me on topics that I am not familiar with. It is a very enriching experience not only to help others but also to inform and teach them about things that I know.

The overall experience of this program is very fulfilling.

Melva Villa
Tech Team Member, Leonard Lief Library

WHO IS REGINA KUNKLE?

Regina Kunkle is Vice President for the State & Local/Higher Education (SLED) Region of NetApp and came to Lehman College on April 17th for a panel discussion on Women in Technology.

According to Kunkle, women are underrepresented in all IT fields and careers. Many young women are not aware of the breadth of career opportunities in IT related fields. This issue is exacerbated by the fact that young women are underrepresented in the STEM disciplines – including math, engineering and computer sciences – that prepare one for a career in IT. One of Kunkle’s key initiatives and passions is working with other women in industry to have events to keep young women and girls interested in Math and Science.

Regina’s educational background includes a BS in Computer Science from the University of Maryland College Park, an MBA in Management from Loyola College, and a Law Degree (JD) from George Washington University.

I have been a Tech Team member for about two months now, and I have to say that it has been a new and challenging experience for me. Before I became a Tech Team member, I viewed myself as someone who was pretty good with computers and technology. Everything that I am learning is thanks to the people around me, who are extremely helpful. I feel that this role is definitely preparing me for a better future. I am learning valuable skills that are not only helpful in a job search but also come in handy just in everyday life.

— Kiara Quezada
Tech Team Member
School of Education
MEET THE STAFF
RONALD BERGMANN

How long have you been at Lehman College and the IT Division?
I am relatively new to Lehman, having started in July 2010. It’s a great place, and I’ve enjoyed my experience here!

What career accomplishments are you most proud of?
I’m fortunate to have had a career in government and now at Lehman, where I have contributed to improving the lives of New Yorkers. I’m proud of several programs that have increased government transparency and access to human services. Equally important are the relationships with the people that you work with along the way. At Lehman, I’m proud to work with a committed IT team that built our Dashboard (a model for CUNY), a terrific website, the new Blogs@Lehman, and our new Lehman Connect portal, among others.

What is one thing that you are looking to do better?
I think that communication is always something that can be improved. Given that IT provides critical services College-wide, we need to ensure that we effectively listen, respond to, and connect with our customers.

WHAT’S NEW?
The IT Division strives to continuously improve support for students and faculty. Here are some of the changes that took place in the IT Computer Center recently:

- We recently installed new flat panel displays in the Carman IT Center to provide timely updates and information, including hours of operation.

- All Windows and Macs in the IT Center computer labs have been re-imaged and include recent software updates.

- SPSS 20, a tool for advanced statistical analysis, was installed on several computers. Computers with SAS software, another statistical package, were updated to version 9.3. Please ask the Help Desk staff for locations where SPSS and SAS are installed.

- Software for our visually impaired students has been upgraded.

- We launched a pilot program for students interested in remote (or mobile) printing so they can print from off campus. If you are interested in participating in the pilot program, please email mobile.print@lehman.cuny.edu.

UPCOMING EVENTS
The CUNYfirst implementation will streamline and standardize the way everyday things are done at Lehman. The implementation, currently in progress will include such tasks as registering for classes, paying bills, and submitting grades.

In order to be prepared, the CUNYfirst team is working across the campus to inform the community. Training and information sessions are being held. To remain informed about this important initiative, please visit www.lehman.cuny.edu/cunyfirst/.

Please send questions or comments on this newsletter to our editor denisse.then@lehman.cuny.edu.